



PRESS RELEASE
For Immediate Release

A message from President about the coronavirus (COVID-19)

MOORESVILLE, NC, March 16, 2020 – blueharbor bank’s top priority is the health and safety of our employees, customers and communities we serve. We are continuing to monitor the impact of the COVID-19 coronavirus in our local area, the state of North Carolina and in our country. blueharbor bank is implementing the following changes to minimize person-to-person contact and to encourage social distancing:

- Closing the lobbies of all of our Mooresville (main office) and Huntersville branches and utilizing our drive thru, ATM, internet and mobile banking channels for transaction services.
- Closing the lobby of our Statesville branch to normal traffic – customers will be met at the door to accommodate their transaction needs.
- Closing our Downtown Mooresville branch and routing those customers to our other Mooresville branch at 106 Corporate Park Drive.
- Enhancing the cleaning of our offices – all commonly used surfaces are being wiped down with disinfectant or disinfectant wipes daily.
- Encouraging employees who show any sign of sickness to stay home.
- Asking customers who need to conduct business in person with a banker to schedule an appointment.

With this being said, we are here to serve you and we ensure you that blueharbor bank is a strong resource to our community in meeting your financial needs. We encourage our customers to take advantage of our online and mobile banking tools. By leveraging our online or mobile solutions you can:

- Access your accounts to see transactions, balances and other account details
- Transfer funds between accounts
- Make payments using online bill pay
- Deposit checks into your account through your mobile phone

We also encourage our customers to use their debit and credit cards when making purchases. Consider using a disinfecting wipe to periodically clean your cards after use and wash your hands or use hand sanitizer soon after touching point-of-sale keypads and card readers.

If you need assistance setting up these online or mobile banking tools and would like to schedule an appointment to conduct business in person, or have any other questions, please reach out to us at (704)662-7700.

Please check our website (www.blueharborbank.com) for updates as this situation evolves.

If you need to speak with a banker by all means call your branch and speak with our Universal Associates or your account officer. Please do not hesitate to reach out if you have any questions or concerns about your personal or business financial affairs.

blueharbor bank is very well capitalized and strong financially and together we will work through what may be a rapidly changing environment. We remain committed to the safety and wellbeing of all and will keep you posted as developments dictate.

Sincerely,
Jim Marshall
President and CEO
(704)658-3701